

# Johnsonite®

## LIMITED WARRANTY

For a period of one (1) year from the date of shipment, Johnsonite makes the following warranty, subject to the terms and conditions specified herein, for all Johnsonite Rubber and Vinyl Wall Base, Stair Treads, Floor Keeper Matting and accessories.

For Johnsonite Replay™ Rubber Sports Floor Tiles and Rolls, Johnsonite warrants the wearability of this product for a period of two (2) years from the date of installation.

For Johnsonite CityScape, Roundel and Circulinity Rubber Floor Tiles, Safety Stride® Solid Vinyl Floor Tiles, Triumph™ and Inertia Rubber Sports Floor Tiles, and Terra-Turf® only, Johnsonite warrants the wearability of these products for a period of five (5) years from the date of installation.

For Johnsonite 4mm thick Rubber Floor Tiles, Defiant Oil and Grease Resistant Tiles, and ComforTech Rubber Sheet Flooring only, Johnsonite warrants the wearability of these products for a period of the (10) years from the date of installation.

If dissatisfied with the wearability, the owner must notify Johnsonite and permit an inspection of the flooring. If the original flooring is worn through and the flooring has been properly installed and maintained, Johnsonite will replace the worn-out flooring at its cost in the affected room or area, subject to a charge to the customer to reflect a prorated discount for the age of the flooring.

Johnsonite products will conform to the contract description, with only such reasonable variation as is acceptable in the trade; it is fit for the ordinary purposes for which the product is used; and it will be adequately packaged and labeled.

Johnsonite will replace any defective product at no charge if the defect is found prior to installation. If the customer believes the product to be defective after installation, the customer must promptly notify Johnsonite and permit an inspection of the product. If, upon inspection, Johnsonite determines the product to be defective, subject to the limitations contained in this warranty, Johnsonite will replace the defective product at its cost in the affected room or area.

To be eligible for replacement under any of these warranties, the customer must give Johnsonite written notice of any claimed defect immediately upon learning of the defect and in no event more than 90 days after the claimed defect is discovered.

**Notice shall be given to Johnsonite at its corporate address of 16910 Munn Road, Chagrin Falls, Ohio 44023.**

### Excluded from Warranty

These warranties do not apply to the following:

1. The exact matching of shade, color or mottling.
2. Any express or implied promise made by any salesman or representative.
3. Tears, burns, cuts or damage due to improper installation, improper use or improper cleaning agents or maintenance methods.
4. Labor costs for installation of original or replacement material.
5. Sale of "Seconds," "Off Goods" or other irregular (non-first-quality) flooring materials. With respect to "Seconds" or "Off Goods," such are sold "as is," and Johnsonite makes no warranties whatsoever, express or implied with respect thereto, including warranties of

- merchantability or fitness for a particular purpose.
6. Problems caused by moisture, hydrostatic pressure, or alkali in the sub-floor.
7. Problems caused by uses, maintenance and installation that are contrary to Johnsonite's specifications, recommendations or instructions.
8. Material installed with obvious defects.
9. Damage to flooring products from high heels or spike heels.
10. Installation of Johnsonite products with adhesives other than those recommended by Johnsonite.
11. Exterior installations. Johnsonite's products are designed for interior applications only.
12. Fading and/or discoloration resulting from heavy sunlight penetration and ultraviolet ray exposure from direct or glass-filtered sunlight.
13. Material that is not installed and maintained as recommended by Johnsonite.
14. Damage to flooring products from pallet jack and tow-motor traffic.
15. Premature wear and deterioration from spikes and skate blade exposure.
16. Differences in color between products and photography.
17. Embossing deviations between product and samples, photography and printed color illustrations.

These warranties are in lieu of any other warranty expressed or implied. Johnsonite shall not be liable for any incidental or consequential damages which may result from a defect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These warranties give you specific rights, and you may also have rights which may vary from state to state. To know what your legal rights are in your state, consult your local or state Consumer Affairs Office or your State Attorney General.

**For complete and latest warranty information for products within the Johnsonite Tarkett Collection, please see [johnsonite.com](http://johnsonite.com).**

### INSTALLATION AND MAINTENANCE NOTES

#### Rubber Wall Base

1. Not for use over vinyl wall coverings or epoxy paint and/or any non-porous surfaces.
2. Generally requires little maintenance. If deemed necessary, an acrylic floor finish can be applied.
3. Johnsonite Rubber Wall Base will not shrink. Improper installation can cause stretching of the material and cause gaps when the material returns to its original length.

#### Vinyl Wall Base

1. Not for use over vinyl wall coverings or epoxy paint and/or non-porous surfaces.
2. Generally requires little maintenance. If deemed necessary, an acrylic floor finish can be applied.
3. Johnsonite Vinyl Wall Base will not shrink. Improper installation can cause stretching of the material and cause gaps when the material returns to its original length.

#### Rubber Tile and Rubber Sheet Flooring (all types)

1. Proper maintenance on a regular basis is essential to the appearance and the wear-life of the tile and sheet flooring.
2. Tiles may have slight color variations not detected at the factory. All tiles must be dry-laid and examined under standard lighting conditions for color acceptance before being installed. (See installation brochure.)

3. Certain chemicals and various substances normally attack rubber formulations. Standard Johnsonite Rubber Tile and Rubber Sheet Flooring should not be used in commercial kitchens and/or areas where impregnation from cooking oils, vegetable fats, petroleum products and similar contaminants are likely to occur. If any particular chemicals or substances are going to be present in the environment, adequate testing should be done in advance to ensure suitability for the application. Defiant Oil and Grease Resistant Rubber Tiles are recommended in such situations.
4. Certain oils and antioxidants sometimes used in the manufacture of rubber tires can cause staining and discoloration. In auto showrooms, for example, we recommend that tires NOT be allowed to come into direct contact with the tile. We suggest utilizing a pad made from carpet, masonite, scrap tile, etc. Contact Johnsonite Technical Applications Department for the specific details. **Note:** ComforTech® Rubber Sheet Flooring is not recommended for use in auto showrooms. **Note:** ComforTech Rubber Sheet Flooring is not warranted against damage from lack of protection under caster chairs.
5. Not recommended for use in hospital operating rooms or computer rooms; NOT a conductive tile.

#### Rubber and Vinyl stair Treads

1. Back of the tread must be cleaned with denatured alcohol to ensure proper adhesion.
2. The nose of the tread must fit tightly against the face of the stair riser or nosing. Any open spaces at the nosing between the step and the tread must be filled with Johnsonite #930 Epoxy Caulking Compound (nose filler).
3. All treads and risers must be thoroughly rolled until a firm bond has been obtained.
4. No traffic for 24 hours.
5. Proper maintenance on a regular basis is essential to the appearance and wear-life of the treads.
6. For rubber stair treads, see number 3 under Rubber Tile.

#### Terra-Turf

1. Can be power vacuumed, swept, hosed or shampooed to clean.
2. Terra-Turf is warranted to be free from defects due to materials or workmanship for a period of five (5) years. The complete limited warranty is available on request.
3. For Terra-Turf, see number 3 under Rubber Tile.

#### Resilient Mouldings

1. Generally requires little maintenance. If deemed necessary, a paste or acrylic wax can be applied.
2. Johnsonite Resilient Mouldings will not shrink. Improper installation can cause stretching of the material which will result in gaps when the material returns to its original length.

**For specific installation, maintenance and warranty details on all Johnsonite solutions, including the Tarkett Collection, contact Johnsonite or visit [www.johnsonite.com](http://www.johnsonite.com).**

**For warranty to apply, Johnsonite adhesives must be used for installation. See specific product listing for proper adhesive requirements.**